

WP3.3: Value Chain Mapping Regional reports- Serbia

ECO CONSTRUCTION 1

BUILDING MATERIALS



Company

Bronja doo						
Topwood						
Can-Impex						
Microtri						
Drvo art						
Omorika						
Jeladom						
Piramida						
Domtera						
etc						

TIMBER CLUSTER

ECO CONSTRUCTION 2
INSULATING MATERIALS



Company

DUNDEE CLUSTER

Pinterod plast					
Euromitex					
Vagres					
CPE					
OPTIMAL IT					
ALFATEC					
HTS					
HYDROCO					
NSULTING					
EUROSTAN					
D TEAM					

General Information

- **Products:** Solid wood panels (beach and coniferous) , Wood flooring, Doors and windows, Laminated wood construction, Wooden roof, Insulation material, Recycled textile waste, Facades;
- **Size of the company:** big (1), medium (1), small (2) and micro company (1);
- **Ownership structure:** corporation (1); family company (4);
- **Annual turnover in 2016:** under 1mil. EUR (2) , 1,1 to 5 mil. EUR (3)
- **Years dealing with the particular products :** 1-5 (1), 5-10 (1), more than 10 years (3)

Total number of the companies interviewed: 5

General Information

- **Buyers of the products:** Contracts/projects (5), Wholesale (3), End customer (1)
- **Share of the sales on the markets:** 70% Home 30% Export (3) , Home 90-100% (2);
- **Export countries:** EU (Germany, Austria Belgium, Spain, France, Denmark, Sweden, Slovakia, Czech Republic, Italy), Region (Macedonia, Montenegro). Other countries (Japan, USA, Kazakhstan, Russia)

Total number of the companies interviewed: 5

Suppliers of the source material

- **Start material:** logs (2), Timber -Sawn wood (2), textile waste (1);
- **Main source :** State owned forests (4), Private forests (2), Import : Austria, Bosnia(2);
- **Key requirements when purchasing-** in order of importance: 1. Reliability, Certificates, On-time delivery; 2. Quality, Quantity; 3. Price
- **Obstacles to obtain more material:** Availability of the raw material - low level of technology of the state own forests company; small private owners; undeveloped market for the final product
- **Prognoses for the future regarding source material:**
 - There will be enough logs for all sawmill capacities: YES (3).NO (2)
 - There will be enough source material (other than logs): YES (5)

Total number of the companies interviewed: 5

Related industries and support services

Product	Name of the Company
Houses made of logs	SERGEJ; UNA brvnare; JelaDom
Prefabricated houses	DOMTERA; Maker Ivanjica
Insulation materials	VAGRES; PINTER-ODPLAST
Non-toxic paints and wood preservatives	Zvezda Helios; Hempro; Irkom
Low energy light bulbs	Weisslight, Ugrinovci
Certified wooden furniture	Entero, Nova Pazova
Certified wood-flooring	Topwood, Tara, Megapod etc.
Certified wooden doors and windows	Topwood, Iva -best
Certified wooden roof constructions	Piramida Doo

Total number of the companies interviewed: 5

Quality and Labor Force

- **Quality standards:** FSC from the year 2010 (3 WPcomp.); ISO 9001 from year 2009 or plan to introduce ISO 9001 certificate (2 CONST comp.), other technical standards
- **Quality management:** First measures taken at the company (5) or suppliers have quality measures
- **Qualification structure of the workforce:**
 - There is lack of qualified workforce (3 WP comp.);
 - There is no lack of qualified workforce (2 CONST comp.),
- **Reasons for the lack of qualified workforce :**
 - Low motivation of young people for working in the industry sector (3)
 - Mismatch between the curricula and industry needs (3)
- **No educational framework for teaching qualified people, to with eco-construction value chain**

Total number of the companies interviewed: 5

Competition

- **Who are the competitors:** companies are small and have regional and international competitors
- **The “best in class” in the product area**
Austria, Germany,
- **The most sophisticated clients**
Scandinavia, Germany

Total number of the companies interviewed: 5

Future perspectives

- **Regional and EU policy to push the eco-construction market on European level forward**

Some financial incentives or other support measures have to be developed on both levels.

We have to boost up the popularity of ECVC in the public

Expect of the experts and institutions to push the ECVC on EU level forward.

- **The potential of the national market for eco-construction products in the next 5–10 years.**

The people will be somewhat/moderately interested in the eco-construction products

Total number of the companies interviewed: 5

Future perspectives

- **Regional cooperation areas**

Buying source material

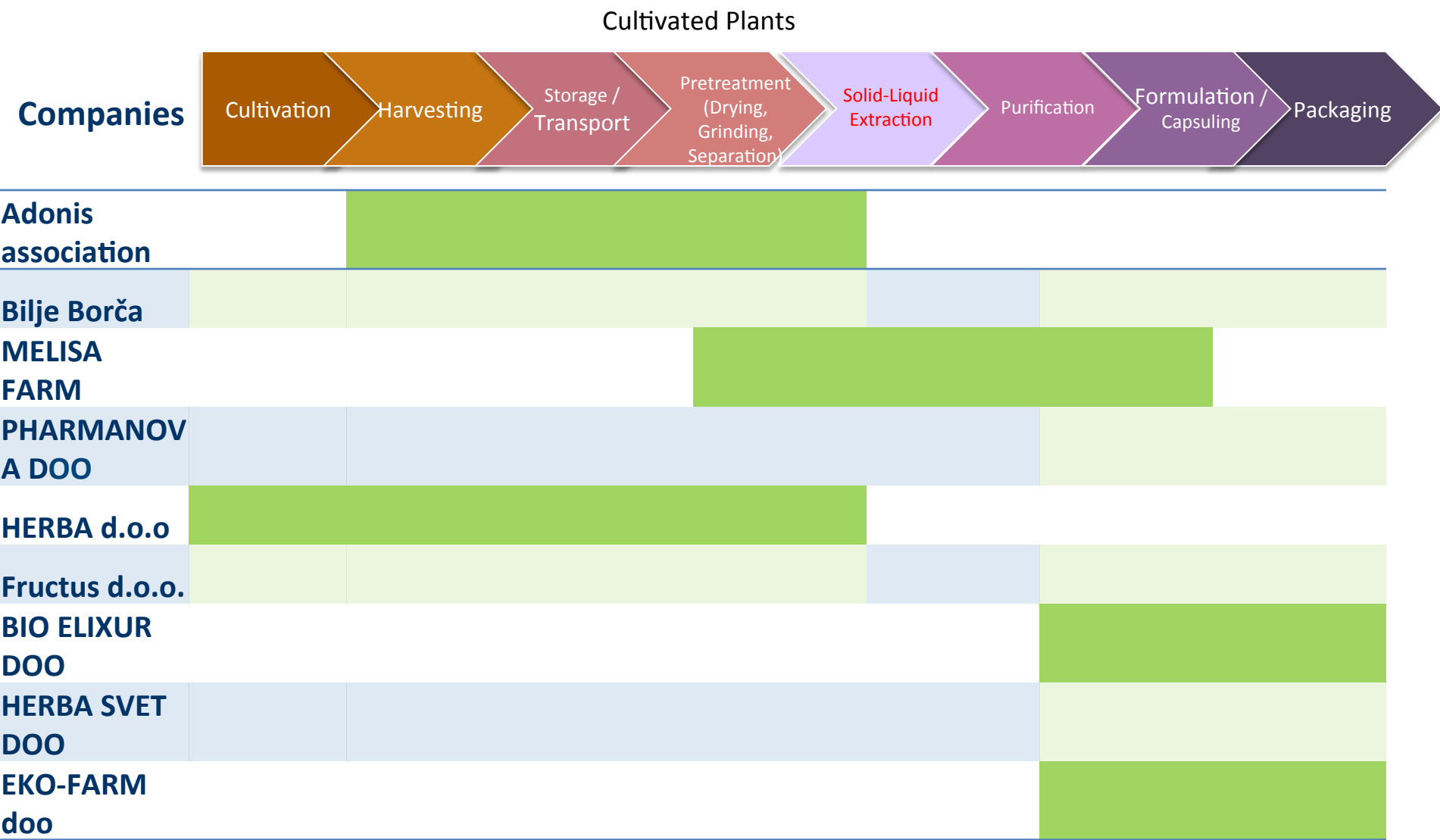
Selling end product

Buying end product

Cooperation in R&D activities

Cooperation in the end product sales activities

Total number of the companies interviewed: 5



General Information

- **Products:**
Wild medicinal herbs in order of importance: Marshmallow Root, calendula, nettle leaf, Valerian root, St. John's worth, wormwood ;
Cultivated medical herbs: in order of importance: Parsley , Mint , Chamomile, Immortelle , Melissa, Thyme, Yarrow, Marshmallow , Mallow, Lavender;
Herbal extracts (1); Drugs/medicines, dietary supplements (1)
- **Type of the company :** Association of wild herbal collectors/ harvesters(1); Family company - herbal cultivator and small processor (2); Family company in herbal processing (2)
- **Harvested area and location:** 50 ha, Southeast Serbia (1)
- **Cultivated area and location:** 560 ha, South Banat (2)
- **Production standards of wild and cultivated herbs:**
Conventional (3), Organic (1)

Total number of the companies interviewed: 5

General Information

- **Buyers of the products:** Wholesale, contracts with herbal extract diet supplements producers (3); producing natural cosmetics , diet supplements, drugs pharmaceutical company, health foods (1); producing diet supplements company, retail services: pharmacies, shops (1)
- **Share of the sales on the markets:** 70% home 30% export (1) , export 90-100% (4);
- **Other producers in the region:**
 - Wild medicinal herbs: few associations in South Serbia
 - Cultivated medical herbs: approx 10 in Vojvodina
 - Herbal processing : several medium and small companies

Total number of the companies interviewed: 5

Suppliers of the source material

- **Start material:** seeds (3), semi-product (2)
- **Main source :**
Seeds: own production or Institutes, some imported from NL, D(3);
Semi products: domestic - JELIGOR, Geen life, Ivan Lalic, Fructus, Macval, plantation 1000 ha- imported: from BUL, POL , F;
- **Key requirements when purchasing-** in order of importance:
1. Quality, 2. Reliability, 3. Certificates;
- **Relationship with the suppliers:** long term contacts
- **Obstacles to obtain more material:** Hand labor, specific mechanization; administrative procedures for wild harvesting, lack of certification bodies: outdated methods of physical and chemical analysis, the reference values are not updated, required parameters are not in accordance with EU standards
- **Prognoses for the future regarding source material:**
There will be less wild harvesting and more plantations

Total number of the companies interviewed: 5

Related industries and support services

- **Other industries/ know-how are necessary to develop product-oriented activity :** agriculture; chemical extracting; engineering; distribution;
- **Availability of the relevant R&D centers:**
 - Do not use services of existing R&D centers (4); cooperation with the Faculty of Agriculture
- **Role of any supporting associations**
 - Activities for the improvement of the regulatory environment
- **Partnerships that are critical for the company's operations :**
 - Suppliers, customers, distributors

Total number of the companies interviewed: 5

Quality and Labor Force

- **Capacity-building:**

Processing companies are not engaged in capacity-building activities of the suppliers; Herbal harvesters and cultivators do not receive technical assistance from its customers - domestic or foreign

There is a need for herbal harvesters and cultivators capacity-building

Processing companies are willing to deploy staff and/or technology for QM to the plant material producers

- **Quality management:**

Measures taken at the company

Independent quality management certification, foreign certification body

Total number of the companies interviewed: 5

Competition

- **Competitors :**

National: no (1), several (4); Regional: SLO, RO, BUG, GR

International: D

- **The “best in class” in the product area :**

Naturex, Innothera (F), Stada (D), Krka (SLO)

- **The most sophisticated clients, taking the lead in promoting the use of phytopharma products**

France

Total number of the companies interviewed: 5

Future perspectives

- **Regional cooperation areas**

Buying source material (seeds)

Capacity building of the plant material producers

Standardization of the active component

Selling end product

Buying end product

Cooperation in R&D activities

Cooperation in the end product sales activities

Total number of the companies interviewed: 5